MICRONICS SERVICES

Best I.T. Service Provider in Delhi/NCR

Operating System Support
Virus & Malware
Wi-fi & Home Network

The Affordable & Reliable
I.T. Support Company

90% First call Resolution

We are leading *IT Service Provider* in Delhi/NCR. We provide complete IT solutions & services. Our worth is one call solution for your all IT related needs. We deals in Managed IT Services, PC / Laptop / Server & Peripherals Support, Annual Maintenance Contract (AMC), Networking, Component Level Repairing, Data Recovery, IT Consultancy, Software Development, Domain registration, Website designing & hosting etc.

We provide complete IT support through Onsite visit, Remote access, On Telephonic call, E-mail & Chat, Residential Engineers etc. There are **unlimited** technical voice call supports for our esteemed clients under any IT solutions & services plan. Our IT support covers all segments, like Govt., Semi Govt., Corporate, SMB, Home users etc.

We are recognized in the market due to our ability to deliver, both hardware as well as software solutions, under one roof. This covers our client's overall IT needs. Our aim is to provide cost-effective & creative solutions for your IT related needs @ reasonable price. By working together as a consistent & dedicated team, made us the first choice for our clients. Also, it helps us to expand and enhance our services.

We at Micronics Services realize that it is not necessary and affordable for any Govt. / Semi Govt. Organizations / Corporate / Societies to have a reliable and effective Information Technology department & does not require technical support staff on their payroll. Also a technical staff can't provide such ability, skills & day by day updated IT solutions, like us. We have dedicated **technical team** for such support. **Annual Maintenance Contracts** (AMC) is the most suitable solution in this scenario. You would get MNC's level support and technology expertise, after having AMC with us.

Our **Hardware and Networking** division is responsible to provides all technical support to our esteemed clients. We provide support through **Contract/ Call Basis**, **Residential Engineer** etc.

We offer three types of **Annual Maintenance Contracts**:

1. **Non - Comprehensive Annual Maintenance Contract:** It's the most attractive & economical solution. Non-comprehensive AMC includes all repair & services related to Hardware, Software & Networking, only the cost of defective parts / items, critical repairing, licensed software etc. would borne by the Client. The brief plan details are mentioned on Page no. - 3.

2. **Comprehensive Annual Maintenance Contract:** This includes the repairing, services & replacement of all items related to Hardware, which covered under AMC. Also you would get full support for Software & Networking. But the cost of licensed software etc. would borne by the client. The plan for Comprehensive-AMC can be quoted only after the evaluation of the items.

3. **Residential Engineer under Annual Maintenance Contract:** This contract contains all the features of Comprehensive AMC with residential engineer. In this plan, our skilled & dedicated engineer(s) would available at your end during your working hours, for instant support.

Our **Software** division is responsible to provides following services:

1. **Website Solution:** We provide complete web solutions, like Domain name registration, Website Designing, Website Hosting & Maintenance, Search Engine Optimization (SEO services) etc.

2. **Software Development:** We are developing software according to the client's requirements on different programming languages, like **.NET**, **SQL**, **JAVA, Silverlight** etc.

Login in the field of Managed IT Solutions through us!!!

MICRONICS SERVICES
Best I.T. Service Provider in Delhi/NCR

Operating System Support
Virus & Malware
Wi-fi & Home Network

The Affordable & Reliable
I.T. Support Company

90% First call Resolution

Area of Our IT service:

✿ Desktops, Laptops & Peripherals Maintenance

✿ Blade / Rack Mount / Tower Server installation & configuration

✿ Complete Networking solutions (LAN & WAN)

✿ Unified Threat Management (UTM) / Firewall

✿ Network Infrastructure Designing & Management

✿ Windows / Linux / Novell Server solutions

✿ Mail Exchange Server solutions

✿ Web Designing / Hosting / Promotion

✿ Disaster Management

✿ Data Storage solutions (NAS, Tape Library, LTO Drive etc.)

✿ Internet Security Solutions

✿ Anti-Virus Solutions for Workgroup & Domain environment

✿ Data Recovery

✿ Software Development, Deployment & Support

✿ Component Level Repairing

We Specialized in:

✿ Annual Maintenance Contract (AMC)

✿ Residential Engineer

✿ Wide range of Support for Hardware, Software & Networking

✿ Guaranteed response times

✿ Preventative maintenance

Why with Us?

✿ One step solution for Hardware, Software & Networking

✿ Our motto is to provide best IT services @ reasonable price

✿ Satisfaction guarantee

✿ Certified Engineers

✿ 24 x 7 Supports (Onsite & Remotely)

✿ Service-call-tracking system

✿ Flexibility in staffing

Login in the field of Managed IT Solutions through us!!!

MICRONICS SERVICES
Best I.T. Service Provider in Delhi/NCR

Operating System Support
Virus & Malware
Wi-fi & Home Network

The Affordable & Reliable I.T. Support Company

90% First call Resolution

Non-Comprehensive AMC Plans:

Following plans are for SMBs having 10 to 30 systems (Desktop / Laptops / Server):

1> Premium Plan – 24 Visit Yearly with Free Remote & Call support
Response time – 4 to 8 Hrs.

Sl. No.	Description	Rate/Unit/Annum
1.	Desktops	Rs.2400/-
2.	Laptops	Rs.3000/-
3.	Desktop UPS	FREE
4.	A4 Printers	Rs.1200/-
5.	Network Support (LAN / WAN)	FREE
6.	CCTV	Rs.600/-
7.	Biometrics	Rs.1500/-

2> Basic Plan – 12 Visit Yearly with Free Remote & Call support
Response time – 6 to 12 Hrs

Sl. No.	Description	Rate/Unit/Annum
1.	Desktops	Rs.1400/-
2.	Laptops	Rs.2000/-
3.	Desktop UPS	FREE
4.	A4 Printers	Rs.900/-
5.	Network Support (LAN / WAN)	FREE
6.	CCTV	Rs.400/-
7.	Biometrics	Rs.1000/-

Call Basis:
Anyone can avail our expertise IT services on call basis. The clients need to pay our nominal charges **according to issues** (e.g.- **Rs.500/-** for first hour & **Rs.250/-** for each next hours).

Our company Principals are:
1. Honesty is the best policy.
2. Straight forward on all aspect of life.
3. Believing in Long term relationship.

We have many satisfied clients availing our IT services. Our main aim is to satisfy our clients @ best price. Give us an opportunity to serve your esteemed organization. Just give us a call & get all IT related services at your door steps. Some of our valuable clients are:

➢ Premier Tech Brisanzia Pvt. Ltd.
➢ ADR
➢ Ventech Systems Pvt. Ltd.
➢ NUGA Medical India Pvt. Ltd.
➢ DRM Office
➢ RPSF
➢ ACC Cement
➢ Anup Malleables Ltd.
➢ Designed Products Ltd.
   o **And many more….**

Login in the field of Managed IT Solutions through us!!!